

NOTICE REGARDING SOCIAL SECURITY SERVICES

The Social Security Administration (SSA) has consolidated its overseas operations into several regional offices that provide a full range of SSA services for U.S. citizens residing outside of the United States. **Effective this Sunday (October 1, 2017)**, individuals residing in Israel who require social security services or have questions about SSA benefits must contact the SSA Federal Benefits Unit (FBU) located at the U.S. Consulate General in Jerusalem, rather than the U.S. Embassy in Tel Aviv or the U.S. Consular Agency in Haifa.

Among the most common Social Security services that the Embassy and the Consular Agency can no longer provide is the acceptance of the SS-5 (Application for a Social Security Card) associated with Consular Report of Birth Abroad applications; applicants will need to submit those directly to the Federal Benefits Unit in Jerusalem. Individuals of any age seeking to apply for a first-time or replacement Social Security card will also need to submit their applications directly to the Federal Benefits Unit in Jerusalem.

Please, be advised that as of this Sunday (October 1, 2017) the U.S. Embassy in Tel Aviv and the U.S. Consular Agency in Haifa can **no longer** accept telephone calls, emails, or walk-in consultations regarding Social Security issues, ***including inquiries from individuals seeking to determine whether they have ever been issued a Social Security number.***

For more information or any questions about the services provided at the Federal benefits Unit in Jerusalem and how to contact them, please visit their webpage at: <https://jru.usconsulate.gov/u-s-citizen-services/social-security/>. You can also reach them at FBU.Jerusalem@ssa.gov.

For comprehensive information on SSA's services abroad, please visit SSA's webpage, "[Service Around the World.](#)"

If you are already receiving SSA benefits payments, there will be no change in the method of distribution of those payments.